

Conditions of Service

While every reasonable attempt is made to deliver courses Wet and Wild Adventures reserves the right to cancel or modify the activities due to safety considerations and factors beyond our control.

Liability and Insurance

All of the activities provided by Wet and Wild Adventures are potentially dangerous. All participants must be aware of this and accept the risks associated with these activities. While we endeavour to reduce the effects of the risk and potential consequences of accidents, responsibility for injury or illness arising from the activities can only be accepted if caused by negligence on the part of Wet and Wild Adventures its servants or agents.

Health and Safety Considerations

Due to the strenuous nature of Outdoor and Adventurous Activities, all participants should be physically fit for the activity they are doing. Any one with a medical condition should seek medical advice before considering participating. Participants who cannot swim 25m and intend participating on an activity which involves water should contact Wet and Wild Adventures prior to the commencement of the course.

Spectacles can be a hazard to yourself and others. We recommend that you do not wear them, contact lenses can be worn. If you do wear spectacles you must accept responsibility if any damage occurs as a result.

Course Participants will not be permitted to consume alcohol or drugs prior to or during the course. Anyone appearing to be under the influence of either will not be permitted to participate.

Staff members may require any participant to leave the course, if that person acts in any way to endanger him/herself or any other person, causes deliberate damage to equipment/personal belongings/property/the environment, behaves in a manner which is deemed inappropriate, or would cause any safety concerns.

Disabilities

People with disabilities and special needs are welcome to attend any course. However, consultation with Wet and Wild Adventures prior to any course must be made to deem appropriateness for the individual or group. Any medical conditions or special needs must be disclosed before attending a course.

Equipment and Clothing

If participants are providing their own equipment it must be suitable for its intended purpose and must be checked by the lead instructor.

All the specialist equipment that is needed will be provided. Some specialist courses may require you to supply your own kit and equipment. It is the responsibility of the individual to wear suitable and appropriate clothing and footwear.

If staff feel your clothing is inappropriate you will not be allowed to participate.

Damage or loss to Wet and Wild Adventures' equipment caused by negligence, malicious acts or carelessness must be paid for at the current replacement value.

Bookings and Payments

- A booking is only accepted upon receipt of a completed and signed booking form with the appropriate payment.
- Booking forms can be obtained by contacting Wet and Wild Adventures via telephone, email or post.
- Provisional enquiries do not constitute a booking.
- Balance of payment must be made 15 days prior to the course, at which point any pre-course materials will be issued.
- If booking within 15 days of the course start date, the full balance must be paid.
- If booking a series of sessions or a set course over a period of time, by signing the booking form you are agreeing to pay the full amount, even if you cancel or unable to attend all or part of the sessions/course.

Cancellations, Refunds and Transfers

- Should you cancel your booking for any reason more than 15 days before your course commences, the initial deposit will be forfeited.
- Should you cancel your booking for any reason less than 15 days before your course commences, there will be no refunds and the full amount will be payable.
- Should you wish to transfer your course date(s) you will be charged the following fees:
 - Loss of initial course deposit if you transfer more than 15 days before the course commences.
 - Loss of 50% of total course fee if transfer less than 15 days before the course commences.
- No refunds will be offered which arise from circumstances that are beyond the control of Wet and Wild Adventures.

As part of the continual review of safety and associated considerations, the conditions of booking are subject to change, clarification and modification at any time. Only the Paul Rickards can vary or waive any of the conditions of booking, and are purely at his discretion. Right to cancel any course are reserved. Wet and Wild Adventures is a name used for advertising purposes only. All contracts are entered into with Paul Rickards as a freelance instructor and you are made aware that any money is paid to Paul Rickards and not a company know as Wet and Wild Adventures.